

Coordinated Assessment & Access Homeless Family Solutions System

Fact Sheet



LAHSA

The Homeless Family Solutions System

The Homeless Family Solutions System (HFSS) is a regionally coordinated system of care for homeless families that provides rapid re-housing and ongoing case management to assist families secure and maintain safe, stable permanent housing. The regional approach to the system assists homeless families stay in their communities-close to school, employment, family and community-based supportive services-to help reduce the de-stabilizing effect of homelessness.

Service providers participating in the system utilize standardized assessment tools and housing interventions which are targeted to best meet the needs of homeless families. Housing interventions are right-sized to ensure that families receive just enough assistance to help stabilize their housing crisis. Families with greater challenges to housing stability are targeted and prioritized for service enriched housing while families with fewer challenges to housing stability are targeted for rapid re-housing programs. Regardless of the housing intervention, the system strives to rehouse all families within the shortest time period possible.

The Family Solutions Centers

Regionally-based Family Solutions Centers (FSC) are the system's primary point of entry.

- ◆ The Family Response Team conducts an initial screening to help triage families to the most appropriate housing intervention and coordinates a crisis housing plan to ensure that no family goes unsheltered while they are seeking permanent housing.
- ◆ The FSC Case Management Team completes a full standardized assessment with the family and develops a right-sized housing intervention plan with the family.
- ◆ The Outstationed Department of Public Social Services (DPSS) Homeless Case Management Team assists the FSC staff and the family in accessing any mainstream benefits for which the family may be eligible through DPSS.
- ◆ Outstationed DPH Substance Use Counselors and DMH Mental Health Clinicians, funded through the DPSS CalWORKs Welfare-to-Work Program provide supportive services to homeless CalWORKs Welfare-to-Work families.
- ◆ Outstationed LA Unified School District Homeless Liaisons at each FSC site in the City of Los Angeles

Services Provided By the FSC

- ◆ Standardized Assessment & Interventions
 - Rapid Re-Housing
- ◆ Coordinated Supportive Service and Housing Plan
- ◆ Connection to Crisis Housing
- ◆ Connection to Community-Based Supportive Services
- ◆ Housing Search and Placement
- ◆ Financial Assistance for Rapid Re-Housing

Services Provided by Collaborative Partners

- ◆ Crisis Housing
- ◆ Mainstream Benefits
- ◆ Benefits Advocacy
- ◆ Financial Assistance
- ◆ Child Care
- ◆ Behavioral Health
- ◆ Job Development and Placement
- ◆ Education and Vocational Training
- ◆ Physical Health
- ◆ Legal Services

Accessing the System

Families can access the system three ways:

1. Call 211 LA County directly connects families to the most geographically appropriate FSC through a warm transfer process
2. Direct referral to the FSC from a community partner or other homeless service partner
3. Contacting the FSC's Family Response Team

SPA	Provider	Family Response Team	SPA	Provider	Family Response Team
1	Valley Oasis	661-942-2758	5	St. Joseph	310- 694-6035
2	LA Family Housing	818-255-2766	6	Weingart Center Association	323-531-7000
3	Union Station Homeless Services	626-256-9195	7	The Whole Child	562-692-0383
4	PATH	323-212-6291	8	Harbor Interfaith	310-831-0589

Additional Information

www.lahsa.org/fss.asp

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